

1. PURPOSE

This policy aims to ensure the highest level of customer health and safety in Girişim Elektrik A.Ş.'s engineering services, project design, project planning, field operations, contracting, EPC (Engineering–Procurement–Construction) activities, and material sales processes.

Our company recognizes customer safety as a fundamental corporate value and is committed to managing risks in all operations through a preventive and proactive approach.

2. SCOPE

This policy covers all product groups and services of Girişim Elektrik A.Ş.:

- Engineering services
- Project design and planning
- Field applications and field operations
- Contracting projects
- EPC projects
- Material supply and sales
- Installation, commissioning, testing, and putting into operation activities

3. RESPONSIBILITIES

The implementation of this policy is the responsibility of:

- Project Directorates
- Engineering and Project Design Units
- Field Operations Units
- EPC and Contracting Project Managers
- Sales and Supply Chain Units
- OHS (Occupational Health and Safety) and Quality Management Units

This policy is approved by top management, communicated to all employees, and reviewed periodically.

4. POLICY PRINCIPLES

4.1. Safe Project Design and Engineering

At Girişim Elektrik A.Ş., which does not conduct manufacturing activities, the safety approach is primarily based on project and system design.

- Customer, user, and site safety are prioritized in project designs.

- Electrical, mechanical, environmental, and operational risks are evaluated at the project design stage.
- Design and engineering activities are carried out in compliance with relevant standards and regulations

4.2. Risk Management and Assessment

- Risk analyses are conducted throughout the project life cycle (design–procurement–installation–commissioning–putting into operation).
- OHS risk assessments are applied for field operations.
- Risks that may affect customer safety are managed with a preventive approach.

4.3. Site Safety and Operational Control

- The safety of customers, users, and third parties is prioritized in field activities.
- Work areas are made safe, and necessary signage and information are provided.
- Compliance with safety standards is ensured in temporary and permanent installations.

4.4. Information, Documentation, and Training

- Project documentation, technical specifications, and user manuals are prepared clearly and understandably.
- Customers are informed about safe use, operation, and maintenance when necessary.
- Regular OHS and safety training is provided for field personnel.

4.5. Compliance and Legal Requirements

- All activities are carried out in compliance with applicable legislation and technical regulations.
- Electrical safety, occupational health and safety, environmental legislation, and consumer safety regulations are taken as a basis.
- Relevant standards (IEC, ISO, EN, etc.) are referenced in project processes.

4.6. Monitoring, Feedback, and Continuous Improvement

- Safety notifications and feedback received from customers are systematically evaluated.
- Experiences gained from projects and field operations are transformed into organizational learning.
- Processes are improved through a continuous improvement approach.

4.7. Corporate Responsibility and Sustainability

INTEGRATED MANAGEMENT SYSTEM CUSTOMER HEALTH AND SAFETY POLICY

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- The customer health and safety approach is aligned with the ESG and sustainability goals of Girişim Elektrik A.Ş.
- Safe engineering solutions and safe field practices are fundamental elements of corporate responsibility.

